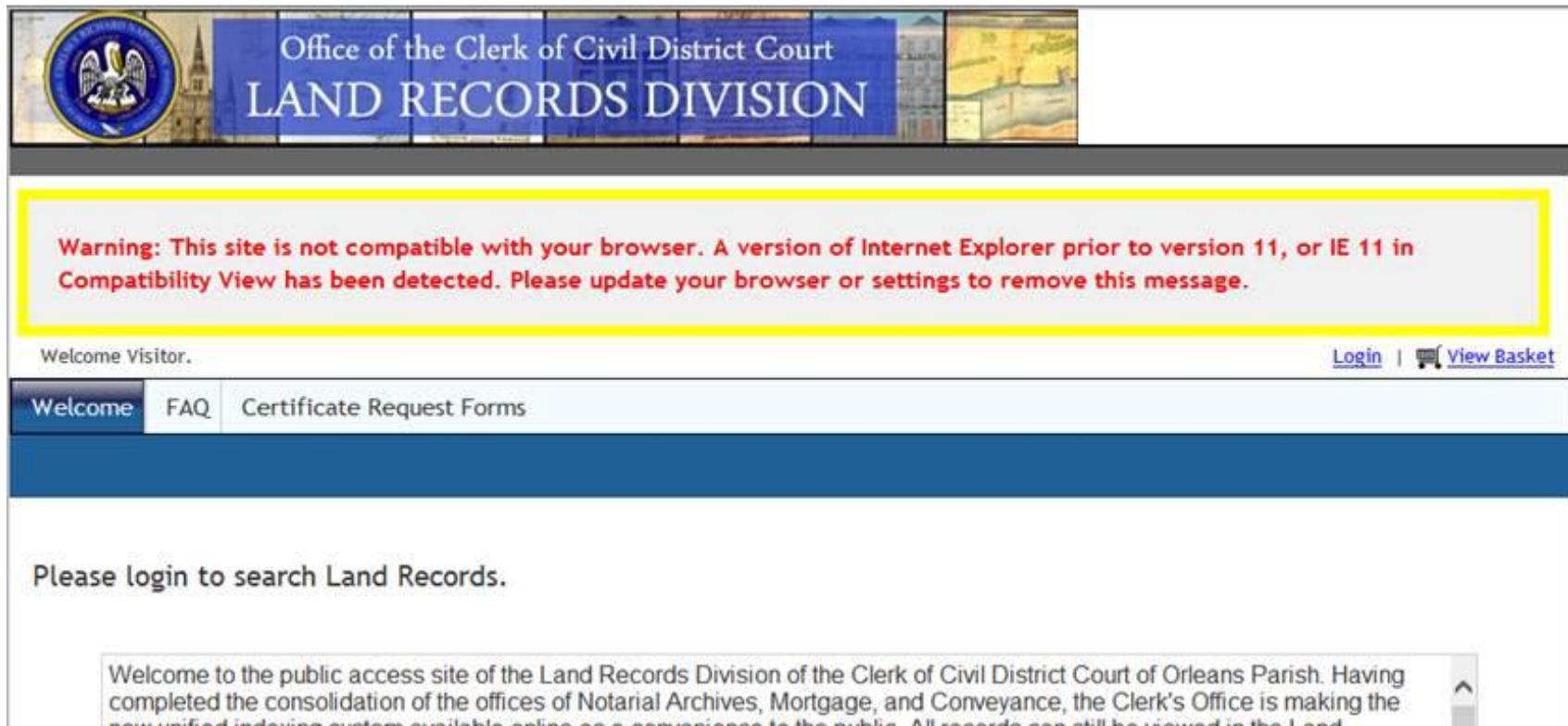


Dear Subscribers,

In an effort to better serve the public, we continue to review the Land Records Public Access System to improve its functionality. On March 27th, we will be upgrading the Land Records Public Access System. From the evening of Friday, March 27<sup>th</sup> through the evening of Sunday, March 30<sup>th</sup>, you may experience intermittent outages with the Public Access system.

With this upgrade, older versions of Internet Explorer will no longer be supported. If you are using a version of Internet Explorer prior to version 11, or using Internet Explorer 11 in Compatibility View, you will be unable to login to the Land Records Public Access system and will see the following message:



The screenshot shows the top of a website for the Office of the Clerk of Civil District Court, Land Records Division. The header features a blue banner with the text "Office of the Clerk of Civil District Court" and "LAND RECORDS DIVISION" in white. To the left is a circular seal with an eagle. Below the banner is a yellow-bordered warning box with red text: "Warning: This site is not compatible with your browser. A version of Internet Explorer prior to version 11, or IE 11 in Compatibility View has been detected. Please update your browser or settings to remove this message." Below the warning, the text "Welcome Visitor." is visible on the left, and "Login | View Basket" with a shopping cart icon is on the right. A navigation bar contains "Welcome", "FAQ", and "Certificate Request Forms". Below this is a blue horizontal bar. The main content area starts with the text "Please login to search Land Records." At the bottom, a scrollable text box contains a welcome message: "Welcome to the public access site of the Land Records Division of the Clerk of Civil District Court of Orleans Parish. Having completed the consolidation of the offices of Notarial Archives, Mortgage, and Conveyance, the Clerk's Office is making the new unified indexing system available online as a convenience to the public. All records can still be viewed in the Land..."

If you encounter the message above, your browser is not supported and will need to be upgraded. This web site has been tested with major browsers such as Microsoft Edge, Firefox, Safari and Chrome. To ensure uninterrupted access to the Land Records Public Access System, please upgrade or switch browsers prior to the Public Access System upgrade on March 27, 2020.

The latest upgrade to the Land Records Public Access System will allow you to reprint documents within 24 hours of their purchase. If a document does not print correctly, or you need to print it again, you can use the reprint function. To reprint a purchased document, click on the “My Account” link, select the “My Recent Requests” tab, and click the “Reprint Item” link as pictured below:

The screenshot shows the user interface of the Land Records Public Access System. At the top, there is a header for the 'Office of the Clerk of Civil District Court LAND RECORDS DIVISION'. Below this, a navigation bar includes links for 'Welcome', 'Real Estate', 'FAQ', and 'Certificate Request Forms'. A secondary navigation bar contains 'My Account', 'My Account Statement', 'Change Password', 'My Recent Requests', 'My Request History', 'My Activity Summary', 'My Profile', and 'My Preferences'. The 'My Recent Requests' tab is selected and circled in red. Below the navigation, there are links for 'Save/Print' and 'Email'. A table of requests is displayed with columns for Session #, Request #, Action Time, Document Description, # Pages, Fee, and Rcpt. #. The second row of the table has a 'Reprint Item' link circled in red.

Session #	Request #	Action Time	Document Description	# Pages	Fee	Rcpt. #
1647314	4616968	12/10/2019 05:18 PM	Time Charge Session is Logged out		\$ 0.00	855877
1647314	4616969	12/10/2019 05:18 PM	Image Access (Clean Copy): 2019-07511 - Page(s) 1-4	4	\$ 2.00	855877
1647313	4616967	12/10/2019 05:18 PM	Page(s) 1 - 4	4	\$ 0.00	
1647313	4616967	12/10/2019 05:18 PM	Criteria: Date Filed on 08/01/2019 thru	1	\$ 0.00	

We welcome your comments and will continue to review ideas that will enhance and improve the Land Records Public Access system.